

AppNeta Operational Review

Ensure business and
technical alignment
with a thorough
AppNeta assessment



Phase 1 Business Assessment



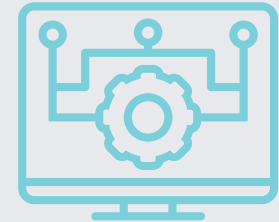
- Evaluate and ensure alignment of positive business outcomes to AppNeta's required capabilities
- Uncover any business pain points
- Discuss desired operational workflow
- Map new business outcomes to AppNeta capabilities

Phase 2 Solution Review



- Existing production environment
- Monitoring points to ensure connectivity and hardware models are supported
- Delivery, Experience and Usage monitoring
- Alerting & API integrations/workflows
- Configuration best practices
- Current Broadcom support cases

Phase 3 Recommendations



- Present findings from solution analysis against PBOs, RCs, and desired workflows
- Share solution analysis findings
- Discuss suggestions for improvement
- Explore new product features

Phase 4: Technical Team Follow-Up



Build out and configure AppNeta deployment as recommended
Validate integrations are completed with ITSM solutions
Train deployment and incident response teams
Provide additional Professional Services as needed

